

## **ShareCare PROJECT SYNOPSIS**

September 17, 2006

### **Background**

Echo is in the process of phasing out their InSyst™ behavioral health management product. As a result, 28 California counties banded together to complete an RFP that would identify a successor to that 25 year old system. Echo's ShareCare™ product became one of the finalists. Creative Socio Medics' Avitar product was looked at closely and had a number of drawbacks including its very old database platform and an inability to work with the ADMHS' existing Clinician's Gateway clinical system. The Echo ShareCare™ product was chosen in part because of its ability to incorporate Alcohol and Drug Programs features such as CalOMS and ASI as well as Echo's flexibility and willingness to allow ADMHS to retain Clinician's Gateway as the clinical data entry "front end." (Losing Clinician's Gateway would have resulted in disruption of service and **extensive** training costs to the County.)

### **Functionality**

ShareCare™ will improve upon the functionality of the InSyst™ product and provide additional data capture and reporting capability. Clinical services will continue to be entered through ADMHS' existing clinical management application, Clinician's Gateway, and an interface will be constructed between ShareCare™ and Clinician's Gateway to facilitate the regular exchange of data between the applications.

### **Included**

Included in the upgrade will be the Managed Care (MCO ) component with Contracts Management module, Call Logging Component, Administrative/Fiscal components, CalOMS, Addiction Severity Index (ASI), Client Registration (CSI), and an electronic data mining tool similar to Crystal Reports. The upgraded system will continue to comply with all Federal and California state reporting and funding requirements including, but not limited to: Medi-Cal, Medicare, Mental Health Services Act (MHSA), and Drug Medi-Cal.

### **Contract and Installation**

The Contract was approved by the Board of Supervisors June 6, 2006. It is expected the Implementation will be complete in January, 2007. Echo will provide Maintenance and Support Services following the Implementation and continuing for the term of the Agreement.