

## ABOUT CLINICIANS GATEWAY

### Historical look at Clinician Gateway (CG) evolution

About five years ago, in response to Medi-Cal audits and disallowances, and as a result of many discussions with the ADMHS Quality Assurance Manager Rob Walton, ADMHS MIS manager Al Gately moved forward with a concept that would protect the department against financial losses due to large audit exceptions. Dave Platton was selected to work on a software prototype, using modern development tools and technology, which insured that a note was present for each billed service, and that every billed service would have an electronic note. This prototype eventually resulted in the implementation of On-Line Progress Notes (OLPN), which was initially used by a limited number of staff but gradually gained acceptance throughout the department and with the co-located agencies.

OLPN was found to lack some features which would make life much better for the documenting clinician. Scores of suggestions were made by clinicians and managers which resulted in many software changes to OLPN. The Deuce (now known as Clinician's Gateway) was born in October, 2005, and is continually upgraded as resources permit. Flexibility was a key factor in the Deuce development. It was important that the ADMHS clinical system easily transport over to meet the requirements of Drug & Alcohol and MHSR reporting, plus it should be web-based in order to provide Internet access. Clinician's Gateway is now available over the Internet and is being deployed to Contract Agencies around the county.

### Present and Future Directions of CG

Clinician's Gateway will continue to serve as the clinician's primary interface to the EHR. ADMHS has chosen ShareCare (SC) as the replacement engine for the 25-year-old InSyst billing system. ShareCare is a very comprehensive system which will provide all of the capabilities of InSyst, plus many more. In order to retain business continuity and productivity, ADMHS determined that it would be in the department's best interest to keep Clinician's Gateway as the front end of our clinical/billing system, and we are now endeavoring to prepare the necessary interface between Clinician's Gateway and ShareCare, and the conversion of InSyst's files to ShareCare database tables. Our goal is to "go live" in January of 2007.

There is nothing like Clinician's Gateway in the State, and many counties, especially those using the legacy InSyst product, have expressed a strong interest in acquiring it. Clinician's Gateway has become ADMHS's first step in the development of a truly Electronic Health Record (EHR). The future will bring such things as Assessments, Treatment Plans, Discharge Summaries, Outcomes, etc. incorporated into Clinician's Gateway. ADMHS will also use Clinician's Gateway and the InSyst replacement product for Drug & Alcohol and Contract Agency staff to register consumers, track services, produce Medi-Cal claims and process payments, and to access CalOMS information and ASI features.