



ADMINISTRATIVE/FISCAL/CLINICAL/PHF POLICY AND PROCEDURES

COUNTY OF SANTA BARBARA
ALCOHOL, DRUG AND MENTAL HEALTH SERVICES

Section - QUALITY ASSURANCE

Effective: 2/3/2003

Policy - #4 MENTAL HEALTH PLAN OUTREACH

Revised: 9/14/2004

Director's Approval See signature page

Date _____

Assistant Director's Approval _____

Date _____

Form Ref. -

Reviewed: 10/25/2007

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POLICY:

The Santa Barbara County Mental Health Plan will distribute beneficiary brochures and information to the community about accessing services. In addition, community agencies that serve individuals in all threshold languages, visual and hearing impaired, homeless populations, and any other agencies that serve hard to reach beneficiaries will be targeted for outreach.

PROCEDURE:

1. Beneficiary brochures that include access to care information will be distributed to community agencies annually by a quality assurance staff member.
2. The MHP will notify community and partner agencies of trainings open to the public that inform the community members MHP and ADMHS services available through Santa Barbara County ADMHS and the MHP.

Assistance: Quality Assurance Manager

Reference: Quality Assurance Representative

Replaces: N/A

