



ADMINISTRATIVE/FISCAL/CLINICAL/PHF POLICY AND PROCEDURES

COUNTY OF SANTA BARBARA
ALCOHOL, DRUG AND MENTAL HEALTH SERVICES

Section - QUALITY ASSURANCE

Effective: 4/1/1998

Policy - #3 MENTAL HEALTH PLAN- PROVIDER LIST

Revised: 8/11/2004

Director's Approval See signature page

Date _____

Assistant Director's Approval _____

Date _____

Form Ref. -

Reviewed: 10/25/2007

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POLICY: The Santa Barbara County Mental Health Plan provides a listing of all individual and group Network Providers and organizational providers, identifying the type of provided services (including cultural and linguistic), at the point of first initiating services and upon request. Beneficiaries can select a provider of choice from the list and that choice will be honored within the appropriate level of care.

Legal Citation:

CFR, Title 42, Section 438.10(f)

PROCEDURE:

1. A current list of all Santa Barbara County MHP providers will be maintained. The list will be organized by region and will identify the type of service offered, cultural and linguistic specialties, and providers no longer accepting referrals.
2. A list of all Santa Barbara County MHP Providers will be given to all Medi-Cal beneficiaries at the first point of contact and upon request (list will be mailed in the case that first contact is made with the Access team).
3. The provider list, as well as the beneficiary brochure, specifically directs beneficiaries that all authorizations for specialty mental health services must be pre-authorized through the Access Team.

Assistance: Rob Walton, RN, MPA, QA/ Access Manager

Reference: Quality Assurance Representative

Replaces: N/A